



Your property. Our focus.

MAIL KEY PICK UP INSTRUCTIONS

In order to receive your MAIL KEYS, you must go to the **Canada Post office** located at: **7447 North Fraser Way** (south of Marine and Byrne).

The office hours there are Monday to Friday, 10am to 2pm.

You will need to bring 2 pieces of ID as well as proof of your new address. There is a letter for Canada Post in your tenant package.

UTILITIES

Please note: hydro is not covered within your tenancy agreement and will need to be set up in your name when you move in. You will be responsible to pay for your own hydro. **BC Hydro** Phone: 604-224-9376

COMMUNICATIONS

For internet, phone and cable set up, **TELUS** requires access to the comms room, which is located in the towers parkade and is locked. If you are setting up Telus, please connect with the Site Administrator, Louise, to arrange TELUS access by emailing:

fraserviewtowers@cltrust.ca

PLEASE NOTE: Do not book TELUS on weekends or after 4:30 pm. Nobody will be on site to let them into the communications room.

SHAW does not require comms room access, and should be able to set up connections from within your unit.