



TENANT HANDBOOK APPENDIX

BEN AND ESTHER DAYSON RESIDENCES

2777 East Kent Avenue North, Vancouver, BC V5S 3T9

CONTACT INFORMATION

SANFORD PROPERTY MANAGEMENT

225 West 2nd Avenue, Vancouver, BC, Canada V5Y 1C7

Email: info@sanfordpm.ca

Phone: 604-732-5105

Maintenance and repairs:

- Non-emergency (example: broken light fixture, broken closet door) – go to:

<https://sanfordpm.ca/contact/submit-a-maintenance-request/>

Log in and submit an online Maintenance Request

Or

Phone: 604-732-5105 press “0” - (Ask to speak to a Property Manager)

- Emergency (example: water leak, broken window, lost keys) – 604-732-5105 press “9”

In case of fire or if you require immediate medical attention, please call 911

JEWISH FAMILY SERVICES

Viktorii Bernard, Housing Care Manager

Email: vbernard@jfsvancouver.ca

Phone: 604-558-5717

TIKVA HOUSING SOCIETY

Suite 104 - 1177 West Broadway, Vancouver, BC V6H 1G3

Email: info@tikvahousing.org

Phone: 778-998-4582

ADDITIONAL INFORMATION

BICYCLE STORAGE

Please use the designated bicycle storage room to store your bicycles and refrain from placing them on your patio or common areas.

GARBAGE AND RECYCLING

The garbage room is located in the parking garage and is open to tenants only.

Please keep the room clean to avoid rodents and other pests.

In order to keep our community and environment cleaner, please ensure you are sorting your garbage and recycling into the correct bins.

PARKING

In addition to the information provided in the tenant handbook, please note the following provisions specific to the Ben & Esther Dayson Residences:

- There are 31 parking stalls, including 6 for electric vehicles, 2 wheelchair-accessible and 1 car wash stall.
- There is a monthly charge applicable to a parking stall. You may apply for an additional spot for a second car for a monthly charge. Second parking spots will be assigned on a first-come, first-served basis, subject to availability.
- There are no visitor parking stalls.
- Tenants are not permitted to park in the car wash stall or at the roundabout.

STORAGE LOCKER ROOM

Limited storage lockers are available for a monthly fee.

Please do not store your belongings on your patio, but instead, use the storage room in your unit or in a designated storage locker.

LAUNDRY FACILITIES

The townhomes have in-suite washers and dryers. Tenants may not remove or replace these appliances.

QUIET HOURS

The Ben & Esther Dayson Residences have quiet hours from 10 p.m. to 8 a.m.

SMOKING

Smoking is prohibited in individual units, including outdoor patios or any common areas of the residential property, including in the property’s elevators, parking garages, party and entertainment room or playground. Smoking is banned within six meters of a doorway, open windows or air intake of common enclosed areas.

PETS

- Cats, dogs, birds, fish, gerbils, hamsters, and guinea pigs are the only pets permitted in the development. Snakes and other exotic pets are not allowed.
- Tenants are limited to one dog and one cat or two cats and two dogs per unit.
- If you have a pet, you must pay a Pet Deposit of \$500.
- All pets must be registered with the Sanford Property Management office. Management reserves the right to refuse any pet it considers dangerous and to remove any pet that causes persistent noise, damage or other problems.
- Pets are not allowed in any of the common areas of the Rental Property. All pets have to be in a carrier case when in hallways.

IMPORTANT PHONE NUMBERS

- **Police Non-Emergency:** 604-717-3321 // Vancouver Police Department: 2120 Cambie St, Vancouver, BC V5Z 4N6

- **Fire Non-Emergency:** 604-215-4842

Additional numbers:

NOTES
