



TENANT HANDBOOK APPENDIX

DOGWOOD GARDENS

603 West 59th Avenue, Vancouver, BC V6P 0J9

CONTACT INFORMATION

S.U.C.C.E.S.S – Building Maintenance

Maintenance and repairs:

- Non-emergency (example: broken light fixture, broken closet door) –
Fill in a repair request form, which is available at the office

Or
- Emergency (example: water leak, broken window, lost keys): Mon-Fri
between 9 am and 4 pm: 236-235-0425
Outside office hours and Statutory Holidays: 1-866-221-2686

**** In case of fire or if you require immediate medical attention, please call 911**

JEWISH FAMILY SERVICES

Viktoriiia Bernard, Housing Care Manager

Email: vbernard@jfsvancouver.ca

Phone: 604-558-5717

TIKVA HOUSING SOCIETY

Suite 104 - 1177 West Broadway, Vancouver BC V6h 1G3

Email: info@tikvahousing.org

Phone: 778-998-4582

ADDITIONAL INFORMATION

BICYCLE STORAGE

Please use the designated bicycle storage lockers on level P2 to store your bicycles and/or electric scooters. Refrain from placing them in your unit, balcony or common areas.

GARBAGE AND RECYCLING

The garbage room is located on level P2, and you will need a fob to access it.

Please keep the room clean to avoid rodents and other pests.

In order to keep our community and environment cleaner, please ensure you are sorting your garbage and recycling into the proper bins.

PARKING

In addition to the information provided in the tenant handbook, please note the following provisions specific to Dogwood Gardens:

- There are 10 parking stalls on level P2, including 1 wheelchair-accessible stall.
- There is a monthly charge applicable to a parking stall.
- Visitor parking stalls are not available.
- Tenants are not permitted to park in a different stall than the one allocated for them.
- Please do not store any items in your parking stall.

STORAGE

Please do not store your belongings on your patio/balcony but instead use your in-suite storage room.

LAUNDRY FACILITIES

- Units with in-suite laundry and dryers cannot remove or replace these appliances.
- Coin-up laundry and dryers are available in the laundry room on the 8th floor.

SMOKING

Smoking is prohibited in individual units, including outdoor patios and balconies, or any common areas of the residential property, including in the property's elevators, parking garages, amenity room, laundry room and courtyard. Smoking is banned within six meters of a doorway, open windows or air intake of common enclosed areas.

PETS

- Cats, dogs, birds, gerbils, hamsters, OR guinea pigs are the only pets permitted in the development. Snakes and other exotic pets are not allowed.
- Tenants are limited to one of the following:
 - a. two (2) caged mammals
 - b. two (2) caged birds
 - c. one (1) dog or one (1) cat in a studio or 1-br unit **OR**
 - d. two (2) dogs or two (2) cats, or one (1) dog and one (1) cat in 2-br or 3-br units
- If you have a pet, you will need to pay a Pet Deposit in the amount of half of the market rent.
- All pets must be registered with Tikva. Management reserves the right to refuse any pet it considers dangerous and to remove any pet that causes persistent noise, damage or other problems.
- Pets are not allowed in any of the common areas of the Rental Property, including the amenity room and laundry room. All pets must be on a leash or in a carrier case when in hallways and elevators.

IMPORTANT PHONE NUMBERS/ADDRESSES

- **Police Non-Emergency:** 604-717-3321 - Vancouver Police Department: 2120 Cambie St, Vancouver, BC V5Z 4N6
- **Fire Non-Emergency:** 604-215-4842

Additional numbers:

NOTES
